

Terms & Conditions

Please Read

BOOKING TERMS

- 1 A non-refundable 25% of the price of your stay to be paid at the time of your booking.
- 2 The Balance, minus the deposit, has to be paid in full no later than five weeks before the commencement of your arrival.
- 3 Bookings made less than 6 Weeks before your arrival date will require that you must pay the full amount of your stay when making the booking.
- 4 Cancellations: Please contact us immediately by Phone and Email. If you cancel your booking Four Weeks or less before your arrival date there will be **No Refund** of any monies paid for your stay at the Coachhouse.
- 5 It may be wise to have Insurance cover for any unexpected events that could incur your having to cancel at the last minute.
- 6 If requested there will be an additional £50 refundable damage deposit.
- 7 In the event of the owner having to cancel your Booking through exceptional circumstances beyond their control. Notification will be given of the cancellation as soon as possible and we will promptly refund all payments made for your stay at the Coachhouse Retreat. Our liability for cancellations will be limited to only payments made to us.
8. The number of persons using the accommodation at any time must not exceed 4(four) and only those people listed on the booking form can occupy the Coachhouse.
- 9 Bookings cannot be accepted from persons under eighteen years of age.
- 10 We (the owner) reserve the right to refuse bookings without giving any reason.
- 11 It is a necessary condition that we or our representative reserve the right to enter the Coachhouse at any time to undertake any unforeseen maintenance.
- 12 Tenancies commence at 15.00 and guests are required to vacate at 12.00 on the day of departure. It would be most helpful if vacating guests could run the Dish Washer etc. Thank You.
- 13 Yoga and Meditation goes hand in hand with a clean, fresh environment. We therefore have a strict **NO Smoking, No Pets** policy. This also protects those who are allergic to pets.
- 14 Re Toddlers: It may be advisable '**Not** to bring Toddlers' as there are no safety gates on the stairs'.

- 15 In making a booking we would expect you to respect the space and treat all aspects of the Coachhouse with care and consideration.
- 16 We have a comprehensive inventory of all of the contents and these will be checked regularly. We trust that we will be informed and reimbursed if there is any damage or breakages.
- 17 Four male bookings will not be accepted.
- 18 When making a booking we would require your full name, address, email and telephone details of the person making the booking. Also the names and the relationship (friends family etc) of all those intended to stay.

Privacy (GDPR compliance)

Any personal data supplied to us for whatever reason will be treated as confidential and: 1) will be securely stored; 2) will never be revealed or shared with any third party or parties without appropriate permission; and 3) will be irrevocably deleted (or shredded in the case of hard copy) after such data has served its purpose – the only exception being where retention is required to fulfil the needs of an ongoing client-relationship or our accounting or other legal obligations.